

Total Tape & Digital

Call 727-799-3100

Terms and Conditions

OUR 100% QUALITY GUARANTEE

We guarantee that the quality of your finished product will match the proofs and tests you approved or we will replace the product for free.

PAYMENT POLICY

Cash, certified checks, money orders, Visa, Master Card and American Express are accepted. Personal checks must clear our bank and may delay your order.

QUANTITY ORDERED POLICY

All orders subject to 10 % UNDER AND OVER RUN. You may end up with more or less than you ordered. You will only be charged for the exact quantity shipped.

TURNAROUND TIMES

While Total Tape Services, Inc. will do everything possible to meet acceptable delivery dates, these are only estimates and we disclaim any liability for delays. Please allow extra time when scheduling your release promotions.

CUSTOMER SUPPLIED MATERIALS

When submitting material for Total Tape Services, Inc., customer acknowledges and agrees that neither Total Tape Services, Inc., its agents or employees, will be liable for any loss or damage to the material submitted following receipt and during the processing service (even though due to our fault or negligence). Neither Total Tape Services, Inc., its agents or employees makes any other warranty or assumes any risk and shall not be liable for any indirect special, incidental or consequential damages resulting from customer's use of duplication services. This agreement excludes specifically any counteroffers by customer including without limitation statements of value in excess of replacement cost or requests for special handling.

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